

Appendix 1

Train Operator Performance

The graphs below provide a summary of performance by rail reporting in a way that allows performance in 2018 to be compared with 2017. The Cancelled and Significantly Late (CaSL) and Short Formed figures are for 2018 only.

Rail Period Dates

Period 1: 1 April – 28 April (pre new timetable)
Period 2: 29 April – 26 May (New timetable commenced 20 May)
Period 3: 27 May – 23 June
Period 4: 24 June – 21 July
Period 5: 22 July – 18 August
Period 6: 19 August – 15 September
Period 7: 16 September – 13 October
Period 8: 14 October – 10 November
Period 9: 11 November – 8 December
Period 10: 9 December – 5 January 2019
Period 11: 6 January – 2 February 2019
Period 12: 3 February – 2 March 2019
Period 13: 3 March – 31 March 2019

Performance Terms

The Public Performance Measure (PPM) combines figures for punctuality and reliability into a single performance figure. For TransPennine Express it covers services arriving at their destination within 10 minutes of their planned arrival time and for Northern within 5 minutes of their planned arrival time.

Cancellations and Significant Lateness (CaSL) – the percentage of trains which are part or fully cancelled or arrive at their destination more than thirty minutes later than planned.

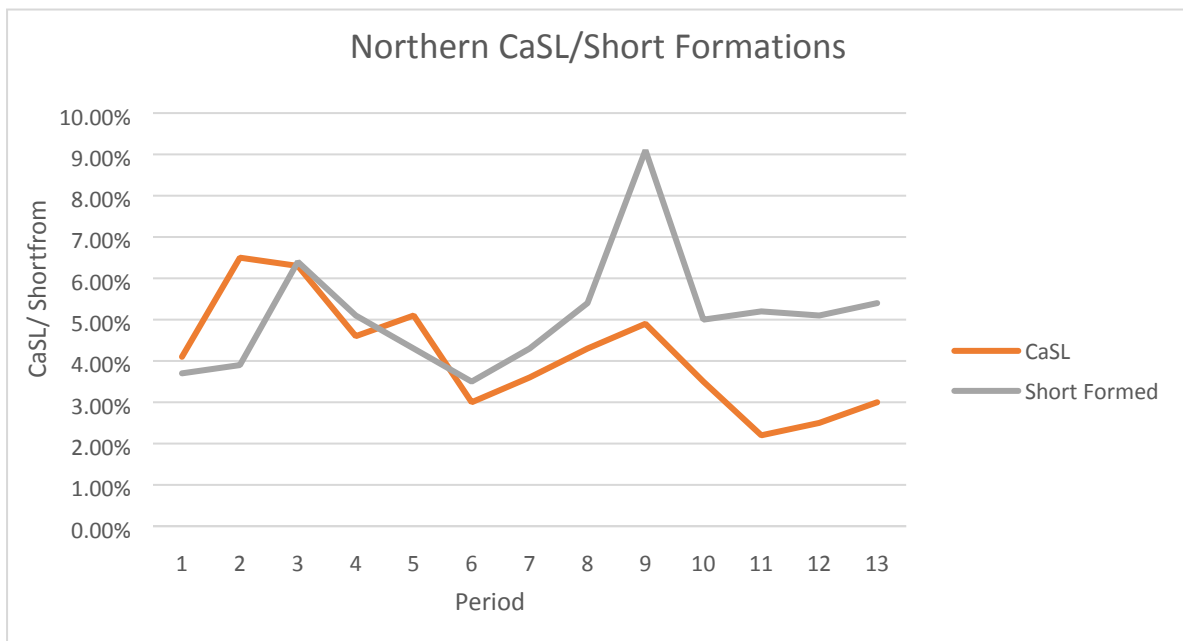
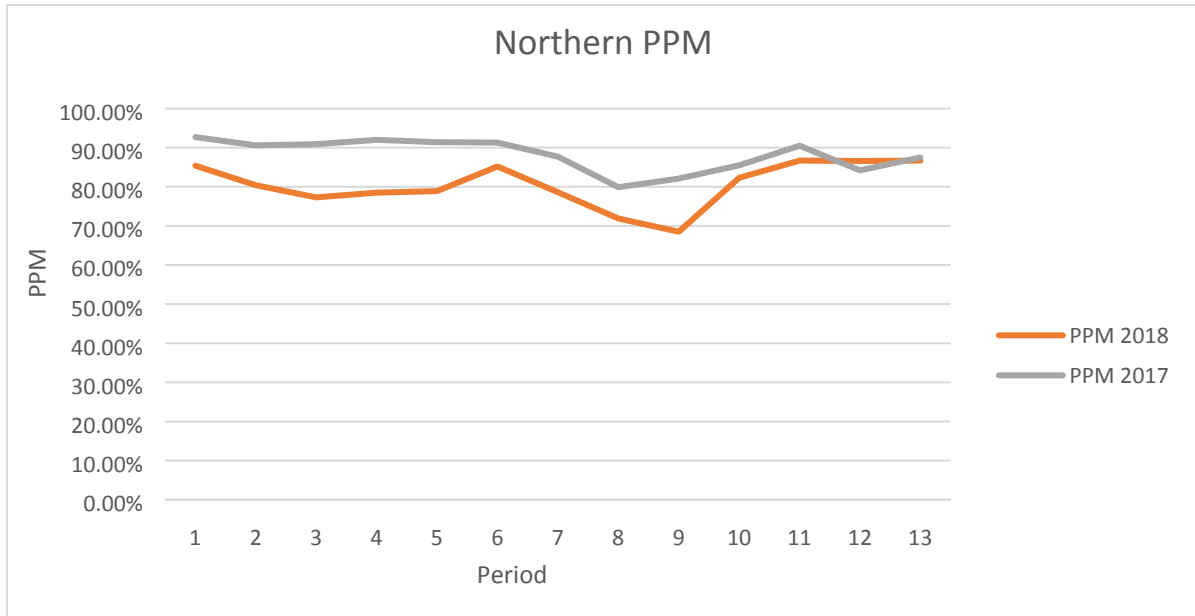
Short Formed – the percentage of trains which run with less than the planned capacity.

Northern

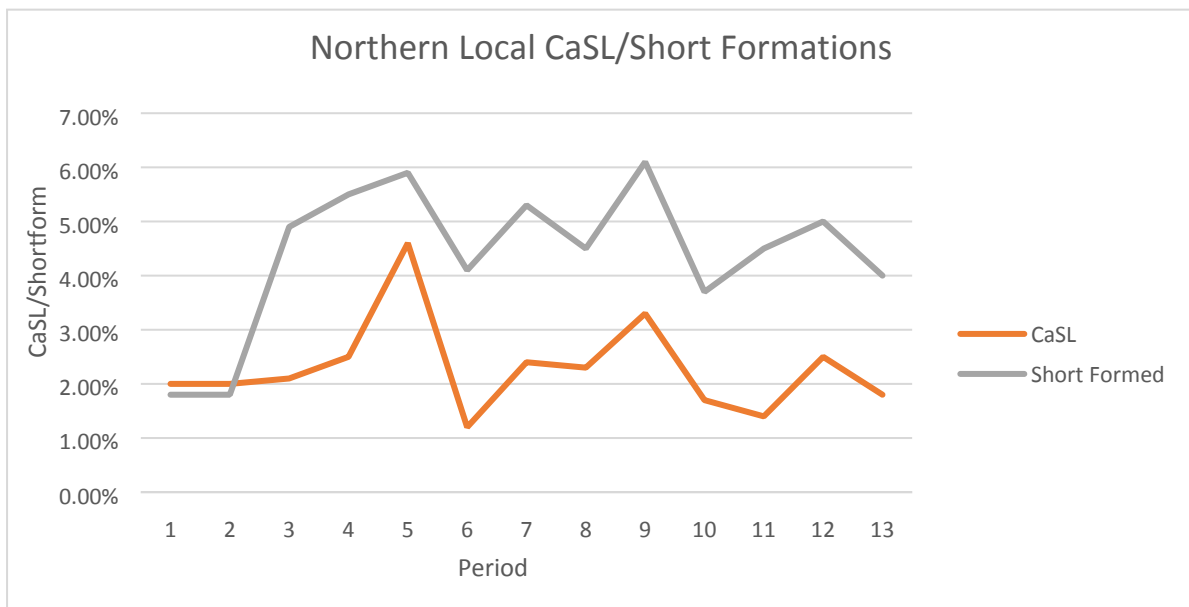
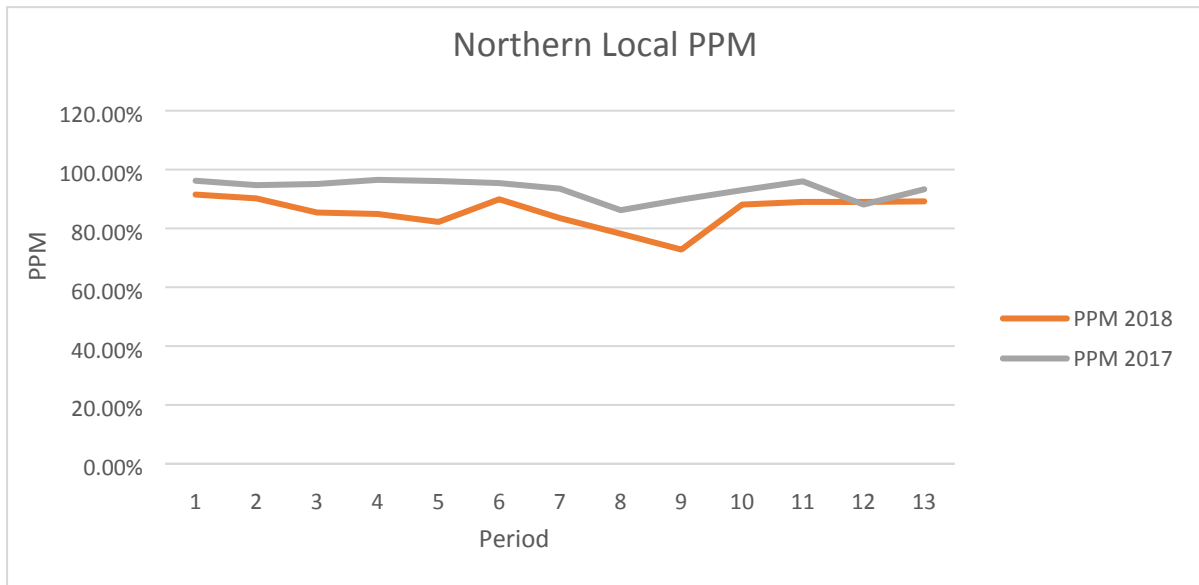
Target PPM: 92.1% (Period 13)

Target CaSL: 1.7% (Period 13)

Northern – All services across franchise



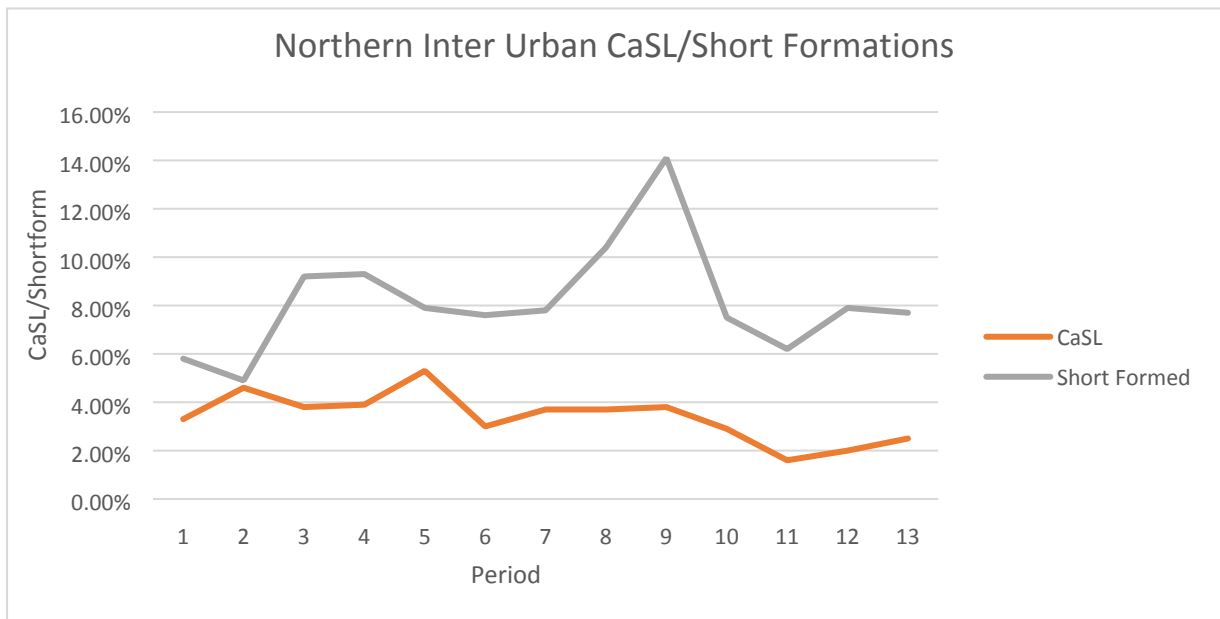
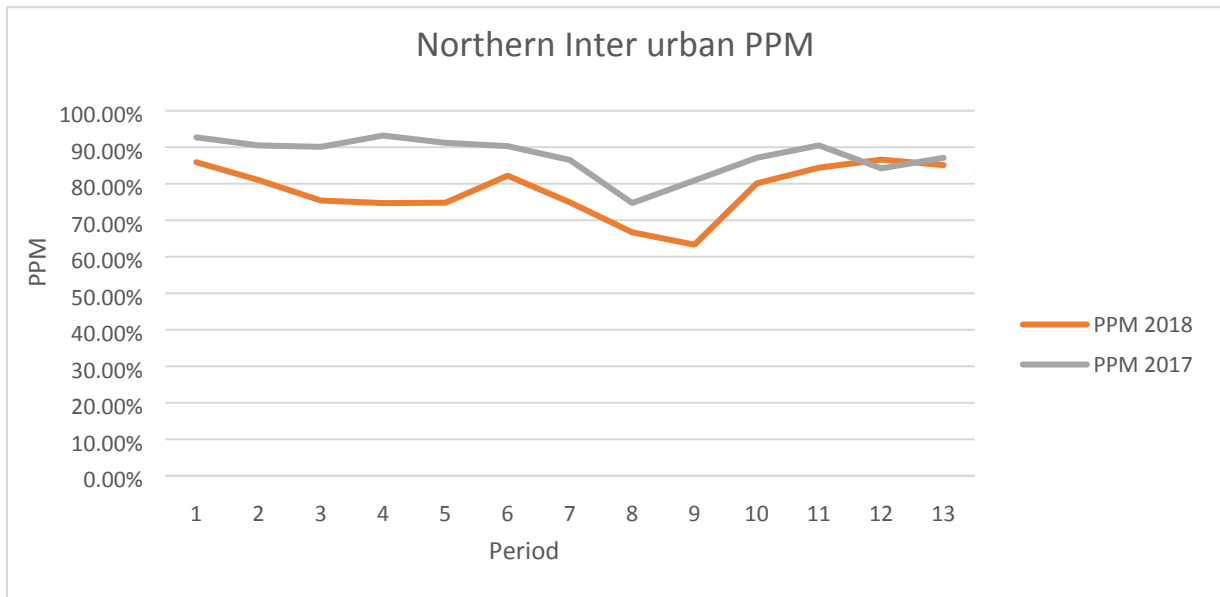
Northern – West and North Yorkshire – Local



Local

- Wakefield line route to Sheffield
- Airedale line – shorter routes
- Wharfedale line routes
- Pontefract line routes
- Southport-Leeds Calder Valley route

Northern – West and North Yorkshire – Inter Urban



Inter Urban

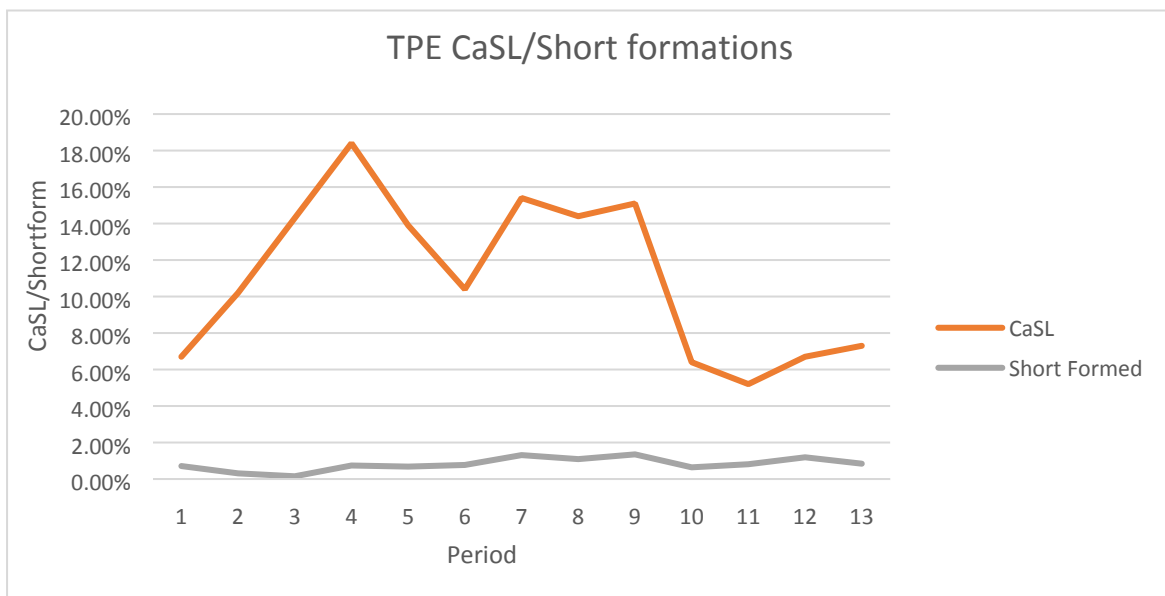
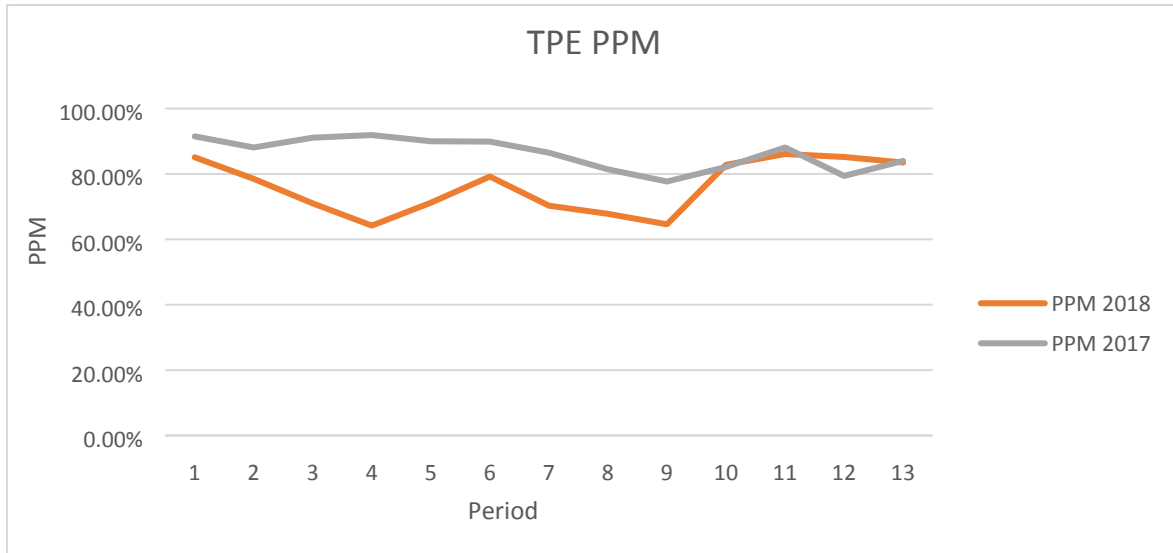
- All Calder Valley routes (except Southport-Leeds)
- Harrogate line routes
- York and Selby line routes
- Longer distance Airedale line routes
- Huddersfield line routes
- Wakefield line route to Doncaster

TransPennine Express

Target PPM: 90.9% (Period 13)

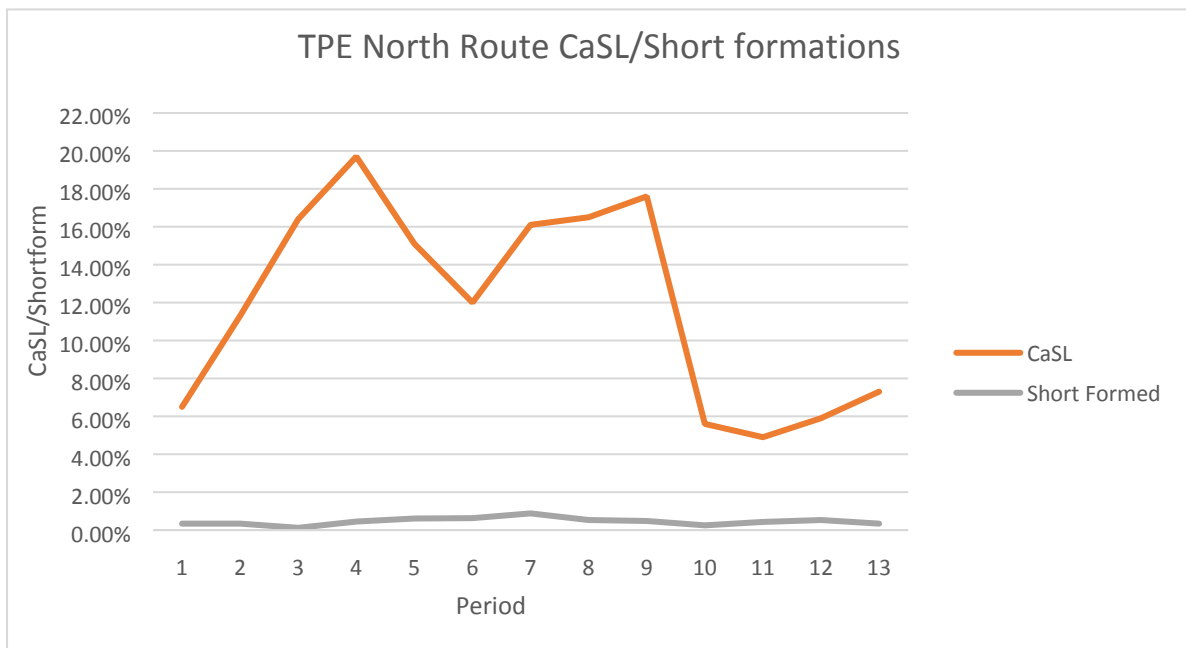
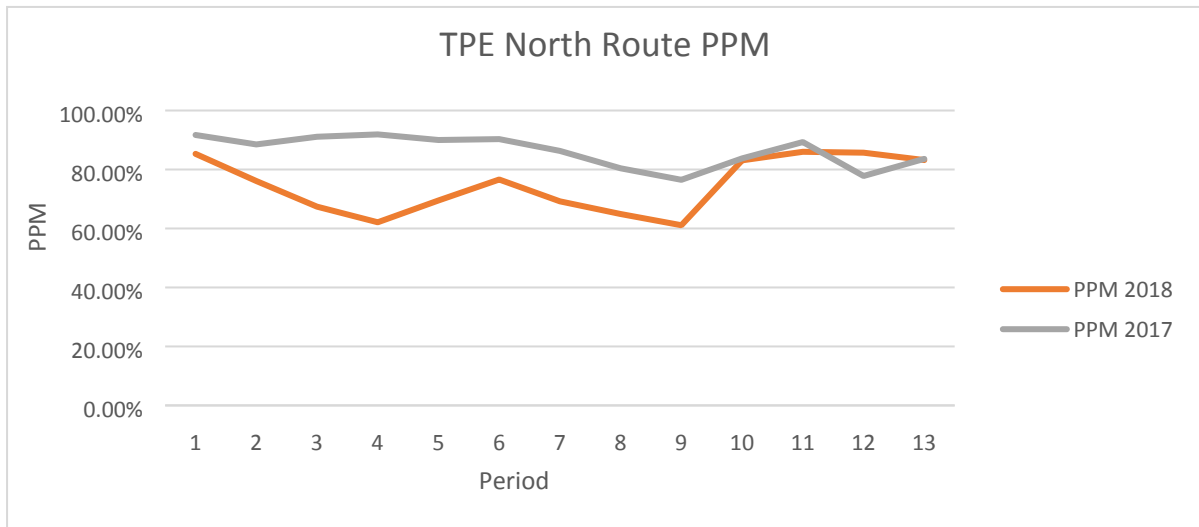
Target CaSL: 3.6% (Period 13)

TransPennine Express – All Routes



TransPennine Express – North Route

(Liverpool/Manchester/Manchester Airport to Hull, York, Scarborough, Middlesbrough and Newcastle).



Other Train Operators

